

The Ohio e-QuickPaySM Debit MasterCard[®] Card FACT SHEET



The Ohio Department of Job and Family Service (ODJFS) is offering an optional method for receiving child support payments. Custodial parents who now receive paper checks or direct deposit will be given the option to receive their payments on a debit MasterCard. This document contains important information about the Ohio e-QuickPaySM Debit MasterCard.

Using the e-QuickPaySM Debit MasterCard Is Safe And Convenient.

The Ohio e-QuickPaySM Debit MasterCard is a new way to receive your payments. Using it you can access your money at banks, ATMs and stores across the State, Nation and the World!

Frequently Asked Questions

What is the Ohio e-QuickPaySM Debit MasterCard? It is a type of debit card designed specifically for Ohio child support recipients. It is accepted everywhere MasterCard is accepted.

Do I have a choice of how I receive my payments? Yes, there are three options. You may select check, Direct Deposit or the Ohio e-QuickPaySM Debit MasterCard.

Why choose Ohio e-QuickPaySM? When payments are sent electronically they get to you faster and safer. You get immediate access to cash today. It also saves money by eliminating check cashing fees.

How is the Ohio e-QuickPaySM Debit MasterCard different than Direct Deposit? With Direct Deposit your payments are deposited in your bank account. With the Ohio e-QuickPaySM Debit MasterCard your payments are held in a separate account which you access by using your card. You can make purchases or withdraw cash using the Ohio e-QuickPaySM Debit MasterCard.

What do I need to do to get an Ohio e-QuickPaySM Debit MasterCard? Complete the enclosed enrollment form and mail it back, no postage is necessary. Enrollment is guaranteed!

Are there any fees for using the card? There is no monthly fee for using the card. There is no fee for getting money from a teller at a bank that displays the MasterCard brand mark. There is a transaction fee of \$0.75 each time you use an ATM to withdraw money. There is a \$0.40 transaction fee for all ATM balance inquiries. There is never a charge for using your card to make purchases at any merchant that accepts MasterCard.

What do I do if I have questions about my card? Once you receive your e-QuickPaySM Debit MasterCard, if you have any questions just call the toll free Customer Service help line at **800-503-1283** (or 01-800-503-1293-0 toll free for International calls). Help is available 24 hours per day.

Benefits of the Ohio e-QuickPaySM Debit MasterCard include:

- No check cashing fees.
- No worries about lost or stolen checks.
- Use your card all across Ohio, the United States and worldwide.
- Balance and transaction information is always available.

Use Your Money Where You Want, Anytime You Want!

The Ohio e-QuickPaySM Debit MasterCard is accepted at millions of locations worldwide that accept MasterCard debit cards and gives you access to cash at over 892,000 ATMs. You can get cash back with purchases at many businesses that accept Maestro, like grocery stores. **You can count on using your Ohio e-QuickPaySM Debit MasterCard for all your purchases as long as you have a balance on your card.**

The Ohio e-QuickPaySM Debit MasterCard is accepted everywhere a MasterCard debit card is accepted. You can use your card at:

Grocery Stores, Clothing Stores, Office & School Supply Stores, Restaurants, Discount Stores, Department Stores, Home Furnishing Stores, Gas Stations, Drug Stores and Pharmacies, Doctors Offices and ATMs.

Your card can be used wherever you see these MasterCard brand marks:



www.e-QuickPay.com
for information about e-QuickPaySM

The e-QuickPaySM Debit MasterCard is issued by Comerica Bank.
ACS is an authorized representative of Comerica Bank.

How to Use the e-QuickPaySM Debit MasterCard

Your e-QuickPaySM Debit MasterCard is more convenient than cash or checks and can be used anywhere a MasterCard debit card is accepted.

To Make Purchases

Present your card when paying. The money is automatically deducted from your balance.

To Get Cash

There are several ways to get Cash:

From a Teller at a Bank

- Give your card to a teller in a bank displaying the MasterCard brand mark.
- There is no charge to you to get cash at a bank displaying the MasterCard brand mark.

Cash Back with a Purchase

- Many retailers that accept Maestro, particularly grocery stores, will give cash back with no fee when you make a purchase with a debit card and use your PIN.

ATMs

- You can use any ATM that has the MasterCard, Maestro or Cirrus brand mark.
- There is a \$0.75 transaction fee for all ATM withdrawals. Some ATMs also surcharge.
- There is a \$0.40 transaction fee for all ATM balance inquiries. Some ATMs also surcharge.



Ohio e-QuickPaySM Debit MasterCard cardholders can use Fifth Third Bank ATMs without a surcharge. The \$0.75 withdrawal transaction fee and \$0.40 balance inquiry fee will be charged. Fifth Third Bank, Member FDIC, Fifth Third is a registered trademark of Fifth Third Bankcorp.