



INDIANA
WORKFORCE
DEVELOPMENT

IMPORTANT INFORMATION ABOUT YOUR UNEMPLOYMENT INSURANCE BENEFITS

The Indiana Department of Workforce Development is implementing a new payment program for receiving unemployment insurance benefits electronically by using a prepaid debit card called the *Indiana Visa® Debit Card*.

This new payment program provides fast, convenient, and secure methods of receiving unemployment insurance benefits. Your unemployment insurance benefits will be directly deposited into your personal card account. Your personal card account is a Visa prepaid debit account. The Indiana Department of Workforce Development will post your weekly deposits to the account for your convenience. You are not allowed to spend more than the amount of funds posted to your account.

Your money can be used at any merchant that accepts Visa or Interlink debit cards along with the option of receiving cash back. Cash withdrawals can be made at any participating bank ATMs or Visa Member bank teller windows displaying the Visa brand mark.

BENEFITS TO YOU associated with using the new Visa Debit Card:

- *No waiting for checks to come in the mail*
- *Reliable access to your funds, no delays due to the mail or natural disasters*
- *No lost or stolen checks containing personal information*
- *Simply spend your money by presenting your debit card—
It is safe, convenient and secure*
- *Use it to make purchases and get cash back at retailers, ATMs,
or bank teller windows*
- *Use the card at thousands of locations, anywhere
Visa debit is accepted*
- *Balance and account information available 24 hours a day, 7 days a week, year round*
- *Automated notification via phone or Email, when a deposit is posted to your account*
- *A convenient customer service toll-free number to answer questions, any time, every day of the year*
- *Free balance inquiry and transaction history at www.EPPICard.com*
- *Your account is protected by your Personal Identification Number (PIN)*
- *Your account is FDIC insured*



The Indiana Debit Card is issued by National City Bank pursuant to a license from Visa U.S.A. Inc.

NEXT STEPS

You are pre-enrolled by the Indiana Department of Workforce Development:

1. Because you are pre-enrolled, based upon your eligibility to receive benefits, your card will be mailed to you automatically. You must continue to file online vouchers weekly, for continued benefits.
2. If your address has changed, please contact the Indiana Department of Workforce Development to update your address at 1-800-891-6499. Debit cards cannot be forwarded by your postal carrier.
3. Once you receive your card, activate it by calling the Customer Service Center at 1-888-393-5866. You may not use the card until funds have been deposited into your account.