

## List of all fees for Indiana Visa Prepaid Card

All Fees	Amount	Details
<b>Get Started</b>		
Card purchase	\$0.00	There is no fee to obtain a Card account.
<b>Spend Money</b>		
Point-of-sale (POS) transactions	\$0.00	There is no fee for any Personal Identification Number (PIN) or signature based transactions.
<b>Get Cash</b>		
ATM withdrawal (in-network)	\$0.00	There is no fee for ATM withdrawals conducted at in-network ATM locations. In-network refers to MoneyPass or PNC Bank ATM locations. Locations can be found at <a href="http://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> or <a href="http://apps.pnc.com/locator/#/search">apps.pnc.com/locator/#/search</a> . When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
ATM withdrawals (out-of-network)	\$0.75	For each deposit to your account, you are allowed one (1) ATM withdrawal at out-of-network ATMs for no fee. Each additional out-of-network ATMs will be assessed a fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
Teller-assisted cash withdrawals	\$0.00	There is no fee for teller-assisted cash withdrawals at Visa member bank locations.
<b>Information</b>		
ATM balance inquiry	\$0.00	There is no fee for balance inquires conducted at ATM locations.
Customer service (automated or live agent)	\$0.00	There is no fee for contacting the Interactive Voice Response or a live agent.
<b>Using your card outside the U.S.</b>		
International conversion fee	3%	Conversion rate is a Visa fee for each transaction amount conducted outside of the U.S. International transaction fee also applies.
<b>Other</b>		
Card replacement	\$0.00	There is no fee to replace your card.
Expedited card delivery	\$15.00	Replacement cards are delivered by regular US Mail. You will be charged this fee if you request your card replacement to be expedited.

Your funds are eligible for FDIC insurance. Your funds will be held at or transferred to PNC Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event PNC Bank fails.

No overdraft/credit feature.

Contact Cardholder Customer Service by calling 1-888-393-5866, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.EPPICard.com](http://www.EPPICard.com).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint).

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