



The Florida Debit MasterCard® Card is issued by Comerica Bank pursuant to a license by MasterCard International Incorporated.

IMPORTANT INFORMATION REGARDING THE Florida Debit Card Program For Support Payments

The Florida Debit Card is a new way to receive your support payments. You can get cash at banks and Automated Teller Machines (ATMs) and make purchases at most stores in the USA and around the world. It is accepted everywhere MasterCard® debit cards are accepted.

Benefits of the Florida Debit Card

- No waiting for checks to arrive in the mail
- No worries about getting your check cashed
- Safe, fast and convenient
- Customer Service toll free number to answer questions and obtain your balance

To Make Purchases

- Simply present your card when paying
- The money is automatically deducted from your Card account
- You may also ask for "cash back" with your purchase at many merchant locations

To Get Cash at an ATM or Bank Teller

- You are allowed one (1) free ATM cash withdrawal each month only at PNC Bank ATMs. The same \$0.95 fee you have always paid will be charged for each PNC Bank ATM cash withdrawal after that and for all cash withdrawals at ATMs other than PNC Bank ATMs.
- Free ATM cash withdrawals must be used by midnight on the last calendar day each month.

ATM Balance Inquiries

- You may check your account balance at ATMs
- A fee of \$0.50 will be charged for each ATM Balance Inquiry
- You can avoid this fee by calling 1-877-567-1768 or by accessing the Web at www.EPPICard.com

ATM Surcharges

- Some ATMs apply an individual convenience fee called a surcharge to use their ATM
- You can avoid this fee by using MoneyPass or PNC Bank ATMs
- Always read ATM messages carefully
- You may cancel the transaction if you wish to avoid the fee
- Look for these brand marks:



Spend Your Money at Your Convenience

You can use your Florida Debit Card at merchant locations worldwide, anywhere MasterCard® debit cards are accepted. Your card is safer and more convenient than using cash or checks.

Use your card at:

- Banks and ATMs for cash
- Grocery stores
- Doctors' offices
- Clothing, department, and discount stores
- Office and school supply stores
- Merchants for Cash Back with purchase
- Restaurants
- Drug stores and pharmacies
- Wherever MasterCard® debit cards are accepted

Are there fees for using the card?

You are allowed one (1) free ATM cash withdrawal each month only at PNC Bank ATMs. The same \$0.95 fee you have always paid will be charged for each PNC Bank ATM cash withdrawal after that and for all cash withdrawals at ATMs other than PNC Bank ATMs. Free ATM cash withdrawals must be used by midnight on the last calendar day each month.

Merchant Locations:

- Purchases No Fee
- Cash Back with Purchase No Fee

Banks displaying the MasterCard® brand mark:

- Bank Teller No Fee

Bank ATMs Cash Withdrawals:

- PNC Bank ATMs \$0.95 (first withdrawal each month is free)
- All other ATMs \$0.95 each

Other Fees:

- ATM Balance Inquiry \$0.50 each time
- International ATM Cash Withdrawal - Currency conversion fee will be added \$2.50 each time, plus 3% of the transaction amount
- Card Replacement \$5.00 each time (first replacement free)
- Expedited Card Delivery \$15.00 each replacement
- Automated Telephone Inquiry \$0.25 each time after four (4) calls*

*There is no charge for the first four telephone balance inquiries each month.

How to Avoid Fees

- Ask for cash back with your purchases
- Free cash withdrawals at any MasterCard® Member Bank teller window
- Use MoneyPass or PNC Bank ATMs that do not charge extra fees for cash withdrawals
- Review your balance online by accessing the website at www.EPPICard.com

Customer Service

- Web access to your account balance and transaction history
- A toll-free number for questions: 1-877-567-1768
- Report a lost or stolen card
- Request information about your account or dispute a transaction posted to your account
- Request a printed monthly statement

How do I get a Florida Debit Card?

- Complete the enclosed Payment Options Form, choosing the Florida Debit Card
- Your card will be sent to you by mail
- Activate your card immediately by selecting a PIN as instructed on the card carrier
- You can use your card only after payments are made to your account

Your card can be used wherever you see the following brand mark:



MasterCard® and the MasterCard® Brand Mark are registered trade marks of MasterCard International Incorporated.

Visit our website for balance information

www.EPPICard.com