



# Florida Debit MasterCard® Program

Visit our Web site at: [www.EPPICard.com](http://www.EPPICard.com)

## Enjoy the Benefits of Your New Florida Debit MasterCard®

### Customer Service

**Call 1-877-567-1768 (toll free)  
24 hours a day—7 days a week**

For Customer Service from outside the U.S. call:  
1-210-334-6617 (Collect)

## Do Not Throw this Card Away!

Avoid extra ATM charges by using MoneyPass or PNC Bank ATMs.

## Activate Your New Debit Card Right Away

- **Select your Personal Identification Number (PIN) by calling the toll free number:**
  - Enter your card number, when prompted
  - Enter the last four digits of your Social Security Number
  - Enter your date of birth, MMDDYYYY. (Example: 10011960)
  - Select a four-digit PIN that you can easily remember. Enter it a second time to verify.
- **Remember your PIN! You must have your PIN to use your card.**
- **Sign your name in ink on the back of your card.**
- **Read the enclosed Disclosure Statement to know your rights and responsibilities as a cardholder.**

• Funds will not be available on your card until you receive a payment to your account and you have selected your PIN. If you would like to check on the status of a payment, call 1-877-567-1768.

## Cost to You for Certain Transactions

You are allowed one (1) free ATM cash withdrawal each month only at PNC Bank ATMs. The same \$0.95 fee you have always paid will be charged for each PNC Bank ATM cash withdrawal after that and for all cash withdrawals at ATMs other than PNC Bank ATMs. Free ATM cash withdrawals must be used by midnight on the last calendar day each month.

### Merchant Locations:

- Purchases No Fee
- Cash Back with Purchase No Fee

### Banks displaying the MasterCard® brand mark:

- Bank Teller No Fee

### Bank ATM Cash Withdrawals:

- PNC Bank ATMs \$0.95 (first withdrawal each month is free)
- All other ATMs \$0.95 each

### Other Fees:

- ATM Balance Inquiry \$0.50 each time
- International ATM Cash Withdrawal \$2.50 each time, plus 3% of the transaction amount
  - Currency conversion fee will be added
- Card Replacement \$5.00 each time (first replacement free)
- Expedited Card Delivery \$15.00 each replacement
- Automated Telephone Inquiry \$0.25 each time after four (4) calls\*

\*There is no charge for the first four (4) telephone balance inquiries each month.

## Replacement Card—You Must Select Your PIN Again

- If this is a replacement card, you can choose to keep your same PIN or enter a new one.
- Be sure to destroy your old card. It will no longer work.

## ATM Surcharges

Some ATMs charge extra fees to use their ATMs. *You can avoid this fee by using any MoneyPass or PNC Bank ATM.* Always read ATM messages carefully. You can cancel a transaction if you wish to avoid the fee or press enter and pay the fee. Look for these brand marks:



## You Can Use Your Florida Debit MasterCard to Make Purchases or Get Cash!



The Florida Debit MasterCard® Card is issued by Comerica Bank, pursuant to a license by MasterCard International Incorporated. MasterCard® and the MasterCard® Brand Mark are registered trade marks of MasterCard International Incorporated.