

Your Alabama Unemployment Compensation Debit MasterCard®

A safe, convenient way to receive your payments



Visit us at www.EPPICard.com

Customer Service Available to You

- Check your balance
- Select or change your Personal Identification Number (PIN)
- Review transaction history
- Ask questions about card use
- Dispute a transaction
- Report lost or stolen cards
- Setup phone deposit notification and/or low balance alerts

Getting Started with Your Debit MasterCard

Look inside this brochure for instructions on how to activate your card, make purchases, and get cash at ATMs and bank teller windows.



The Alabama Debit MasterCard is issued by Comerica Bank, pursuant to a license from MasterCard, Inc. MasterCard and the MasterCard Brand Mark are registered trademarks of MasterCard International Incorporated.

PIN Selection

- Before using your card, you must activate it by selecting your Personal Identification Number (PIN)
- Follow the instructions on the card carrier document to select your PIN

How To Make Purchases or Get Cash Back

- Present your card when paying for an item
- If you swipe your card, follow the prompts on the screen
- You will be asked for your signature or for you to enter your PIN
- The purchase price will be deducted from your account
- There are no charges for merchant transactions, and you can request cash back with your purchase if the merchant provides this service
- Enter the cash amount on the keypad or tell the cashier the amount of cash you need

How To Get Cash at an ATM

- Insert the debit card and enter your PIN
- Press either the checking or savings button on the ATM.
- Select "Cash Withdrawal"
- Enter the amount of cash requested and press "Enter"
- Remember to take your receipt and card

How to Get Cash From a Teller in a Bank

- Hand your card to the teller in a bank displaying a MasterCard acceptance mark
- Tell them how much cash you wish to receive
- You may be asked to sign a receipt



www.EPPICard.com offers unlimited access through a secure website. View your account balance and transaction history online. Save time and enjoy the convenience of using a website to check your balance.

Call 1-877-253-0757 (Toll-Free)

For international calls: 1-866-569-0417
24 hours a day / 7 days a week

Fees may apply (see Schedule of Fees)

How You Can Get Cash without Fees

- One (1) ATM cash withdrawal per deposit is allowed each month at a MoneyPass ATM
- If you do not receive a deposit, you are allowed one (1) no cost ATM cash withdrawal only at MoneyPass ATMs each month
- Unlimited cash withdrawals are allowed each month at MasterCard® Member Banks
- Get cash back for an amount exceeding the amount of your purchase at some merchants that accept the debit MasterCard

Things You Should Know

ATM owners may impose an additional "convenience fee" or "surcharge fee" for certain ATM transactions (a sign should be posted at the ATM to indicate additional fees); however, you will not be charged any additional convenience or surcharge fees at a MoneyPass ATM. An ATM Transaction Decline occurs when you request an amount greater than your balance or you incorrectly enter your PIN more than three times.

