



## Enjoy the Benefits of Your New Alabama Debit MasterCard®

### Activate Your New Debit MasterCard® Right Away

- Select your Personal Identification Number (PIN) by calling the toll-free number (1-877-253-0757):
  - Enter your card number, when prompted.
  - Enter the last four digits of your Social Security Number.
  - Enter your Date of Birth (mm/dd/yyyy).
  - Select a four digit PIN. Enter it a second time to verify.
  - Sign your name in ink on the back of your card.
  - Read the enclosed Terms of Use to know your rights and responsibilities as a cardholder.

• Funds will not be available on your card until you receive a payment to your account and you have selected your PIN.

### Card Expiration Date

Your card is valid for three years. If you become eligible for additional payments within the three-year period, you will not receive a new card.

### Replacement Card—You Must Select Your PIN Again

- Choose the same PIN or enter a new one.
- Be sure to destroy your old card. It no longer works.

### How to Avoid Fees

- Most merchants do not charge fees when you use your card for a purchase or ask for cash back.
- In addition to getting cash back with a purchase, you can get cash from ATMs and from tellers at banks that accept Debit MasterCard. Fees may apply for these types of withdrawals; however, fees can be avoided with careful use of your card.

### Things You Should Know

- ATM owners may impose an additional "convenience fee" or "surcharge fee" for certain ATM transactions (a sign should be posted at the ATM to indicate additional fees); however, you will not be charged any additional convenience or surcharge fees at a MoneyPass ATM.



### Customer Service

Call 1-877-253-0757 (toll free)

For international calls: 1-866-569-0417  
24 hours a day / 7 days a week

#### Important ATM Safety Tips

- Be aware of your surroundings at all times.
- Exercise extra caution at night. Whenever possible, bring a friend.
- Always take your receipts or transaction records with you.
- Refrain from displaying cash, and put it away as soon as the transaction is completed. Wait to count your cash until you are in the safety of a locked enclosure, such as a car or home.
- Report all crimes immediately to the operator of the ATM and to local law enforcement.
- Watch for suspicious persons or activity around the ATM. If you notice anything out of the ordinary, come back later or use another ATM. If you observe suspicious persons or circumstances, do not use the machine at that time. If you are in the middle of a transaction, cancel the transaction, take your card and leave the area. Come back at another time or use an ATM at another location.

### Notification of Deposits by Phone or Email

With your debit card, you may choose to receive automated notification of your deposits at no cost. You must call 1-877-253-0757 to activate your deposit notification.

Fee Table

Purchases at Point of Sale locations (PIN or Signature)	Unlimited Free	Web-based account access	Unlimited free
Cash back with purchase in U.S.	Unlimited Free	Deposit Notification and/or Low Balance Alert* – Email, phone or text message	Free
ATM cash withdrawal ONLY at MoneyPass locations – One (1) free per deposit each month – One (1) free each month if you do not receive a deposit	\$1.50 each after free are used	Automated Customer Service – Eight (8) free calls each month – No charge to speak to an Operator	\$0.35 each after free are used
ATM cash withdrawals at ATMs other than MoneyPass ATMs	\$1.50 each	Card Replacement – Initial Card Issuance free – One (1) free replacement card each calendar year	\$4.00 for any additional requests
ATM balance inquiry only at MoneyPass ATMs – One (1) free each month	\$0.40 each after free are used	Express card delivery – Two-day deliver; business days only	\$16.50
ATM balance inquiry at ATMs other than MoneyPass ATMs	\$0.40 each	International Transaction fee – Both ATM and POS transactions	\$1.35 each
ATM Decline for insufficient funds	\$0.50 each	International Currency Conversion – Added to both ATM and POS transaction amount	3% of U.S. dollar
Bank teller cash withdrawal or balance inquires	Unlimited Free	Account Inactivity Fee – After 12 months of inactivity	\$1.25 each month

\* Your carrier may charge you a fee for phone or text message delivery depending upon your cellular service plan.